

LESTER A. ANDERSON

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OBJECTIVE

Seeking a Senior Biomedical Equipment/Field Service Engineering opportunity with a dynamic organization; utilizing my 21+ years of experience and professional skill saving applications to make a valued contribution to the success of the company.

Skills

- Excellent customer service & Tech Support skills
- Excellent communication skills both verbal and written with staff, management and/or vendors regarding issues and anomalies
- Strict attention to detail
- Ability to multitask, prioritize, track projects and follow up on tasks
- Excellent interpersonal and organizational skills
- Flexible, adaptable and able to work quickly, accurately and independently
- Computer software/hardware installation
- Troubleshooting skills - computerized medical systems, Digital PLC

PROFESSIONAL EXPERIENCE

Neopost USA, Hayward, California 94545

Neopost USA supplies technologically, innovative and advanced solutions for mailing/shipping, as well as logistics management and traceability. Neopost USA also offers a full range of consultancy, maintenance and financing solutions services.

2011 – Present Field Service Technician

- Responsible for hardware/software installations and client technical support
- Conducted preventive maintenance, troubleshoot and repaired client products throughout the Northern Bay area, Sacramento and Central Valley California
- Trained customers to operate hardware products, upgrades product efficiently and navigating through software menus
- Conducted Demo presentations
- Ensured customer is knowledgeable of software product requirements

Universal Hospital Service, Sacramento, California 95834

Universal Hospital Services, Inc. (UHS) is the leading provider of medical equipment management solutions in the US.

For more than 70 years, UHS has delivered equipment management solutions that help clients reduce costs, increase operating efficiencies, and increase caregiver satisfaction while achieving optimal patient outcomes. UHS provides unmatched world-class service, and offer tools and documentation to verify positive results for caregivers and patients.

2007 – 2010 Field Service/ Biomedical Eng II

- Responsible for Supporting and maintaining more than 6,500 acute care hospital and alternate site providers.
- Managed scheduled and unscheduled work orders including maintenance and repairs Specialty care ventilator equipment, Nellcor puritan Bennett-840, Bipap Vision, Maquet servo I, Blood pressure monitors, defibrillators, infusion pumps, EKG machines, oxygen concentrators, Dialysis machines.
- Troubleshooting, conducted routine preventive maintenance, repair, and tech support

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General Dynamics Company-MMOD, Tracy, California 95376

General Dynamics is a top-tier IT integrator that provides information technology, systems engineering and professional services to customers in the defense, intelligence, homeland security, federal civil and commercial sectors. With approximately 17,000 professionals worldwide, the company has the customer knowledge, domain expertise and proven performance to manage large-scale, mission-critical programs.

2005 – 2007 Equipment Technician

- Managed all levels of medical equipment, including diagnostic, imaging equipment, at Tracy Depot in Tracy California as a contractor
- Conducted routine preventive maintenance, troubleshoot, and repaired procedures on the equipment in a timely manner.

University of Davis – Davis, California 95817

UC Davis is one of the nation's top public research universities. As one of 10 campuses of the world's pre-eminent public university system, the University of California, we are located in the heart of the Central Valley, close to the state capital and San Francisco Bay Area.

2004 - 2005 Lab Assist II

- Responsibilities for preventative maintenance to lab equipment, and multimedia equipment.
- Troubleshooting, conducted routine preventive maintenance, repair, and tech support

DST-Output Technology, El Dorado Hills, California 95672

DST Systems, Inc. provides sophisticated information processing and computer software services and products that help clients improve productivity, increase efficiency, and provide higher levels of customer service.

1993 - 2004 Technician Engineering III

- Responsible for supporting the design engineers in implementing proto-type high-speed electro/mechanical equipment
- Troubleshooting, conducted routine preventive maintenance, repair, and tech support
- Swiftly wired, integrated, and troubleshoot production quality digital, PLC's instrumentation and analog electro/mechanical equipment used in the billing statement industry

Sutter Health Hospital - Fresno, California 93650

Sutter Health is a non-profit organization that exists to maintain and improve the health status of citizens in its geographic area. Sutter provides and promotes effective inpatient and outpatient health care services including 24-hour Emergency Care, Rural Health Clinic, Surgery, Obstetrics, Pediatrics, Diagnostics Imaging, and Intensive Care Unit and Physical Therapy.

1989 - 1993 Biomedical Equipment Technician

- Responsible for preventative maintenance, repair, calibration, and troubleshooting of all medical equipment environments

EDUCATION

1979-1981 - Heald Institute - San Francisco, CA

COMPUTER SKILLS

- Windows Vista and Windows 7 (operating systems)
- AS400 and Lotus Notes, Multi media equipment
- Proficient skills in Microsoft Office 2007 Suite (Word, PowerPoint, Excel)
- Ability to learn new hardware or software quickly
- Proficient with laser/digital equipment, copier machines and scanning equipment
- Proficient in software installation and maintenance of systems

Note: Held previous clearance for government sites and currently have passport for traveling abroad.

References available upon request